



Minnesota Sheriffs' Association
2025 PSAP 911 Communications Conference
March 17-20, 2025

MONDAY, MARCH 17

6:00 pm - 7:00 pm	Early Registration - Lower Conference Lobby
7:00 pm - 11:00 pm	Welcome - Professional Networking - Rafter's Lounge

TUESDAY, MARCH 18

6:30 am - 8:00 am	Breakfast Buffet - Lake Café (meal ticket required)
7:00 am - 8:00 am	Registration - Lower Conference Lobby- Training in Lower Conference Center
8:00 am - 8:15 am	Conference Opening Ceremony - Douglas County Honor Guard
	Welcome MSA PSAP Board
8:15 am - 9:15 am	Opening Speaker: Jack Stahlman "The Upside"
9:15 am - 9:30 am	Break
9:30 am - 10:00 am	Leah Palmer - ECN Director
10:00 am - 11:00 am	Lisa Fulton - NENA National - "What can NENA do for you?"
11:00 am - 11:15 am	Break
11:15 am - 12:00 pm	Lisa Fulton and Brian Johnson - NENA & MSA Partnership for TCC Program
12:00 pm - 1:00 pm	Lunch - Itasca/Vermillion
1:00 pm - 2:30 pm	Kent Wilkening - ECN
2:30 pm - 2:45 pm	Break
2:45 pm - 4:45 pm	BCA - Colleen Myhre and Derek Woodford - Brandon's Law, Missing Person alerts and updates
5:30 pm - 7:30 pm	Exhibitor Show and Dinner - Tennis Center
7:30 pm - 11:00 pm	Professional Networking - Rafter's Lounge

WEDNESDAY, MARCH 19

6:30 am - 8:00 am	Breakfast Buffet - Lake Café (meal ticket required)
	Training in Lower Conference Center
8:00 am - 10:00 am	Kelly Friesen - Nuerodivergent Communications
10:00am - 10:15 am	Break
10:15 am - 12:00 pm	Kelly Friesen - Nuerodivergent Communications
12:00 pm - 1:30 pm	Exhibitor Show and Lunch- Door prize drawings - Tennis Center
1:30 pm - 3:30 pm	Rick Hodsdon - Data Practices for Emergency Communications
3:30 pm - 3:45 pm	Break
3:45 pm - 4:45 pm	Ted Bourgeois - "Stress Reduction Strategies: The Hero's Choice"
6:00 pm - 6:30 pm	Social Gathering - Lake Darling Ballroom
6:30 pm - 8:00 pm	Banquet Dinner, " Recognizing Excellence " Awards Ceremony - Lake Darling Ballroom
8:00 pm - 11:00 pm	BINGO for PRIZES - Cash Bar

THURSDAY, MARCH 20

6:30 am - 8:00 am	Breakfast Buffet - Lake Café (meal ticket required)
8:00 am - 9:00 am	Presentation- Cody Byrns - Why "Why" Means Everything
9:00 am - 9:15 am	Break
9:15 am - 10:15 am	Ted Bourgeois - "It's OK to Laugh"
10:15 am - 10:45 am	Break - Checkout
10:45 am - 11:45 am	Ted Bourgeois - "It's OK to Laugh"
11:45 am - 12:00 pm	Closing Remarks