



Minnesota Sheriffs' Association
2026 PSAP 911 Communications Conference
"Voices Behind the Call: Empowering 911 Professionals"
 March 15 - 18, 2026



SUNDAY, MARCH 15

6:00 pm - 7:00 pm Early Registration

7:00 pm - 11:00 pm Welcome - Professional Networking

MONDAY, MARCH 16

6:30 am - 8:00 am Breakfast Buffet

7:00 am - 8:00 am Registration

8:00 am - 8:15 am Conference Opening Ceremony

Welcome- *Sheriff Soyka, Stearns County Sheriff's Office*

8:15 am - 9:45 am "From Trauma to Triumph"- *Russ Hanes, Founder, Invisible Wounds Project*

9:45 am - 10:00 am **Break**

10:00 am - 11:30 am "Killer 911 Case Study: When a PSAP Can Solve a Homicide"- *Imran Ali, LETAC*

11:30 am - 12:00 pm **Professional Headshot Opportunity** (continues through lunch)

12:00 pm - 1:00 pm **Lunch**

1:00 pm - 2:30 pm "Loss, Leadership, and Lessons Learned"- *Sheriff Scott Rose, Dodge County*

2:30 pm - 2:45 pm **Break**

2:45 pm - 3:15 pm ECN Overview- *Leah Palmer, ECN Director*

3:15 pm - 4:45 pm Emergency Communication Networks - *Sheriff (Ret'd) Kent Wilkening, PSAP Comms Coordinator*

5:30 pm - 7:30 pm **Exhibitor Show and Dinner**

7:30 pm - 11:00 pm Professional Networking

TUESDAY, MARCH 17

6:30 am - 8:00 am Breakfast Buffet

8:00 am - 9:00 am "Collaborative Efforts Between 911 and 988"- *Kelsey Scott, Minnesota Department of Health*

9:00 am - 9:15 am **Break**

9:15 am - 10:45 am "St. Michael Critical Incident Debrief"- *Lt. Josh Hinton, Wright County & Commander Marty Sayer, St. Cloud PD*

10:45 - 11:00 am **Break**

11:00 - 12:00 pm "St. Michael Critical Incident Debrief"- *Lt. Josh Hinton, Wright County & Commander Marty Sayer, St. Cloud PD*

12:00 pm - 1:30 pm **Exhibitor Show and Lunch** (Door Prize Drawings)

1:30 pm - 3:00 pm "Dealing With Stress and Anxiety, On and Off the Job"- *MSA Deputy Director, Brian Johnson*

3:00 pm - 3:15 pm **Break**

3:15 pm - 4:45 pm "Dealing With Stress and Anxiety, On and Off the Job"- *MSA Deputy Director, Brian Johnson*

6:00 pm - 6:30 pm Social Gathering

6:30 pm - 8:00 pm Banquet Dinner and **Awards Ceremony**

8:00 pm - 11:00 pm BINGO for PRIZES - Cash Bar

WEDNESDAY, MARCH 18

6:30 am - 8:00 am Breakfast Buffet

8:00 am - 9:30 am "When Tempers Flare: A Guide to De-Escalation"- *Sgt. Tad Hoeschen, St. Cloud PD*

9:30 am - 10:00 am **Break/ Check-out**

10:00 am - 11:45 am "When Tempers Flare: A Guide to De-Escalation"- *Sgt. Tad Hoeschen, St. Cloud PD*

11:45 am - 12:00 pm Closing Remarks