

Minnesota Sheriffs' Association Training Announcement

Inmate Supervision and IPC Skills

September 30-October 2, 2025

8:00 AM – 4:00 PM

This course is a modified version of the National Institute of Corrections' *How to Run a Direct Supervision Housing Unit* and Interpersonal Communication (IPC) curriculums, adapted to better serve all jail facilities across the state. Our vision is simple yet powerful: **"It's a state of mind ~ not jail design."**

Designed to meet the needs of all correctional officers, whether new to the field or seasoned veterans, this class emphasizes practical skills, effective communication, and a mindset that supports safe, respectful, and proactive supervision in any facility layout.

We will cover the following skills: Leadership, decision making, conflict management, managing difficult situations, problem solving, planning and goal setting, time management, IPC, verbal Judo, and the art of persuasion.

This course will meet the 2911 requirement for yearly training in these areas.

Class Location: MCIT Building; 100 Empire Drive - St. Paul, MN

Registration Costs: \$ 275.00 per person

<u>Lodging: – Holiday Inn St. Paul Downtown</u> – 175 West 7th Street St. Paul 651-225-1515 (ask for MN Sheriffs' Association Group Rate)

<u>Registration</u>: Register for this training at <u>https://mnsheriffs.memberclicks.net/</u> under Jail Trainings or the MSA Calendar Page.

*Registration closes 48 hours prior to the class.

CANCELLATION POLICY: All cancellations must be made no later than 48 hours prior to the class. No refunds or credits will be issued on or after the date of the class. No refunds or credits will be given for no-shows. Registrations may be transferred to another person in your organization.

•TRUST•

If you have questions or need further information please contact: Heather Stephens- Training Coordinator hstephens@mnsheriffs.org 651-204-2213 Working for Minnesota Sheriffs since 1885